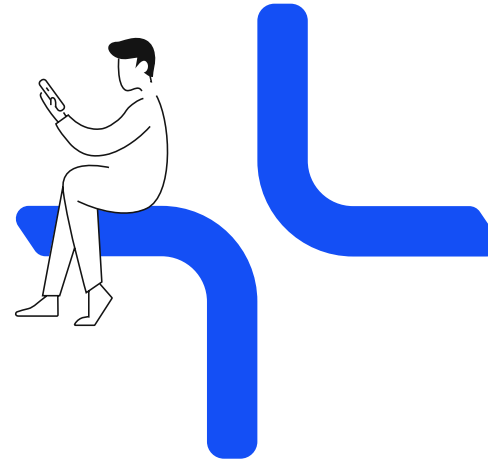




KONE Care™ DX Light service

Elevate your equipment's performance with predictive maintenance and stay informed on the health of your equipment with transparent updates – you always know what's happening.



Enhance uptime and safety

Combining expert technicians, remote actions and advanced analytics to find problems before they occur and resolve issues fast.

- ✓ Remote health monitoring to optimize your service plan
- ✓ Remote solutions for fast fixes when possible

Easy management of your equipment

Stay informed in every step of your service journey and easily manage what's important to you.

- ✓ Access to easy-to-use KONE digital channels including self-service options
- ✓ Transparency on planned and ongoing service activities
- ✓ Visibility of your equipment health status

Less unplanned costs

Enhanced maintenance and equipment-based repair and upgrade recommendations extend lifecycle of your asset and the value of your building.

- ✓ Over 160k spare parts for all equipment manufacturers
- ✓ Easy processes to handle tenders and approvals
- ✓ Timely recommendations for better planning and budgeting
- ✓ A strong team of experts is available 24/7/365 locally and globally to support and advise you across the lifecycle
- ✓ Access to global expert knowledge to resolve any issue quickly

70%

of issues handled proactively with real-time detection

25%

of issues resolved remotely within two minutes

60sec

remote rescue capability